

EMAIL ADDRESS UPDATE



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Broker Portfolio

Annual target set:

Progress on target:

Loss Ratio:

Discussion Points and Action Required

POINT	DISCUSSION	ACTION REQUIRED (Name & date)	STATUS (Finalised / Outstanding)
	GENERAL:		
1.	BC feedback document used? Yes <input type="checkbox"/> No <input type="checkbox"/>		
2.	Training required? Yes <input type="checkbox"/> No <input type="checkbox"/>		
3.	Access to System A currently?		
	Yes <input type="checkbox"/>		
	No <input type="checkbox"/> Reason:		
4.	Are loss ratio's being received on a monthly basis?		
	Yes <input type="checkbox"/>		
	No <input type="checkbox"/> Person addressed with:		

Discussion Points and Action Required (Continued)

POINT	DISCUSSION	ACTION REQUIRED (Name & date)	STATUS (Finalised / Outstanding)
	CLAIMS:		
1.	Aware of escalation channels? Yes <input type="checkbox"/> No <input type="checkbox"/>		
	UNDERWRITING:		
1.	Renewals: Business Retention		
2.	Aware of escalation channels? Yes <input type="checkbox"/> No <input type="checkbox"/>		